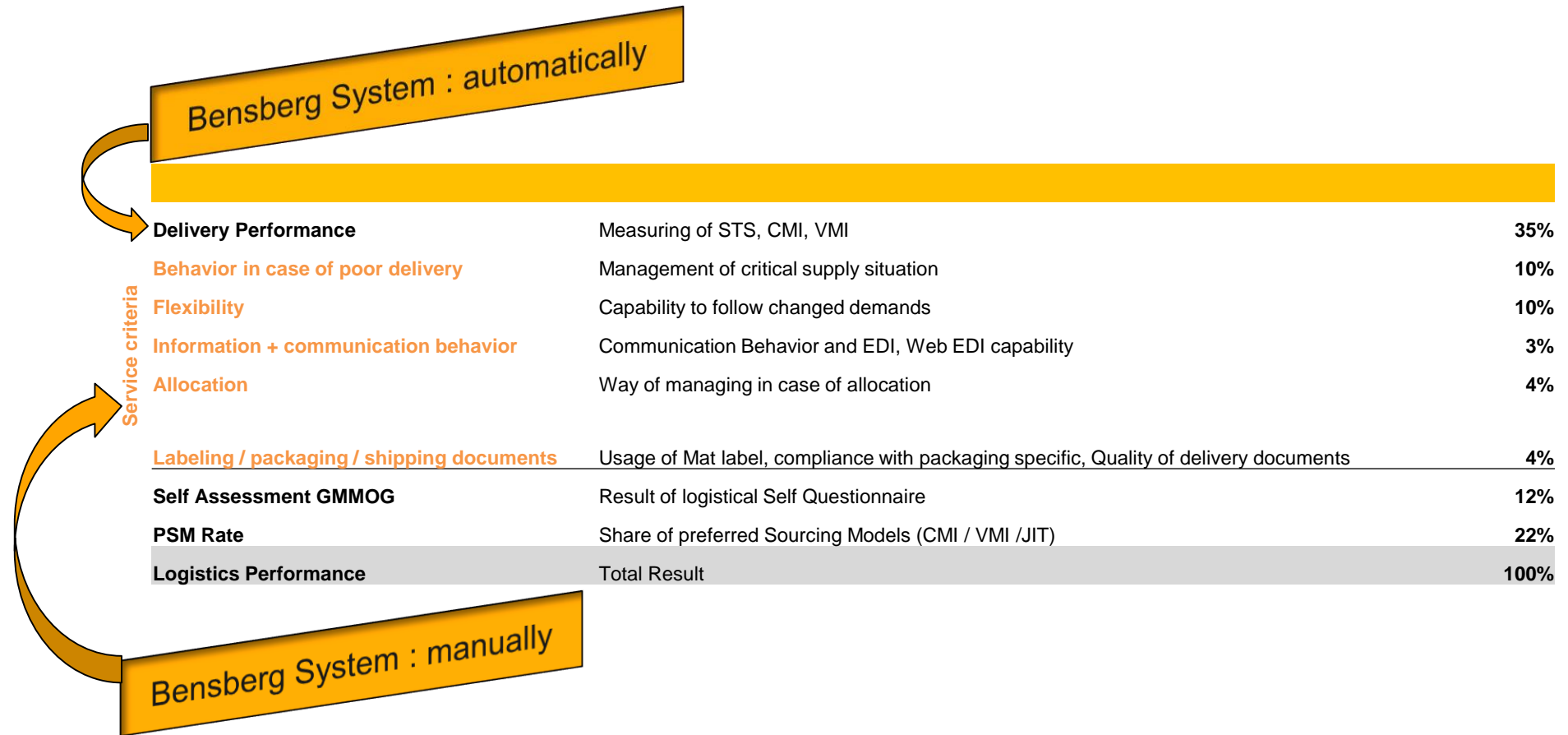


Criteria in monthly Supplier Evaluation



Criteria in monthly Supplier Evaluation

Logistic Performance	= Logistics Performance (Total result based on below listed logistics criteria)
Delivery Performance inventory	= Delivery Performance (contains evaluation results of ship-to-stock, consignment (CMI), vendor managed (VMI) and backlogs)
Behaviour in case of poor Delivery	= Behaviour in bottleneck / allocation situations (service criteria)
Flexibility	= Capability to realize demand changes on customer request (service criteria)
Information + Communication Behaviour	= Information and communication behaviour (also capability of EDI- / WebEDI) (service criteria)
Shipping Documents	= Compliance with MAT Label, packaging specification ,Quality of shipping documents (service criteria)
Allocation	= In case of Allocation : way of management
Consignment Rate (CMI / VMI)	= Share of goods receipts based on consignment / VMI process
Self Assessment GMMOG/LE	= Result of self audit in ODETTE (Platform of european association of carmakers)

This information is also available in **GSCC** Chapter 7: SCM Evaluation Processes

Supply Chain Complaint (Logistic QN)

- › Non-conformity of Packaging, Identification, Delivery Documents or any non compliance of Delivery Instructions can lead to a Supply Chain Claim initiated by the plant where deviation has been identified.
- › A Supply Chain Complaint is a Supply Chain-related disturbance caused by a supplier influencing Continental or a Continental customer. Notification of SC Complaint will be done through official letter as quality incident (Logistic QN) and requires a confirmation and an open 8D-report within the next 24 hours.

› The following causes fall within the Supply Chain claims:

Packaging	Identification	Delivery documents	Delivery	Material
Damaged Packaging / Transport Damage	Label not readable	Missing delivery documents	Non-compliance delivery instructions	Material shortages
Contaminated packaging	Label not according to specification	Delivery document not according to specification	Incorrect order code	
Packaging not according to specification	Missing ASN		Incorrect data code	
Packaging with mixed load	ASN not according to specification		Shelf-life exceeded	
Missing Label	Incorrect material			
	Incorrect quantity			
	Label no at correct position			

Any Supply Chain Complaint generated by any of the causes listed will directly affect Global Supplier Rate